

Thank you!!

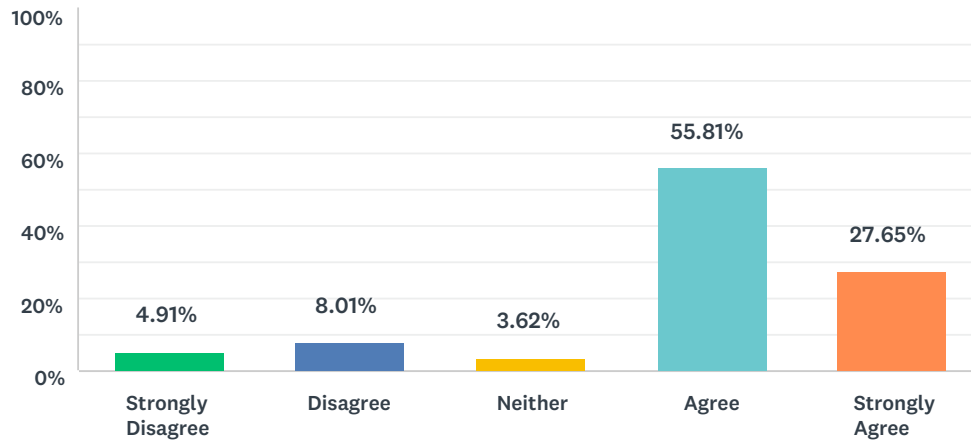
Missouri Delta employees who participated in

Our 2019 Hospital Survey on Patient Safety!

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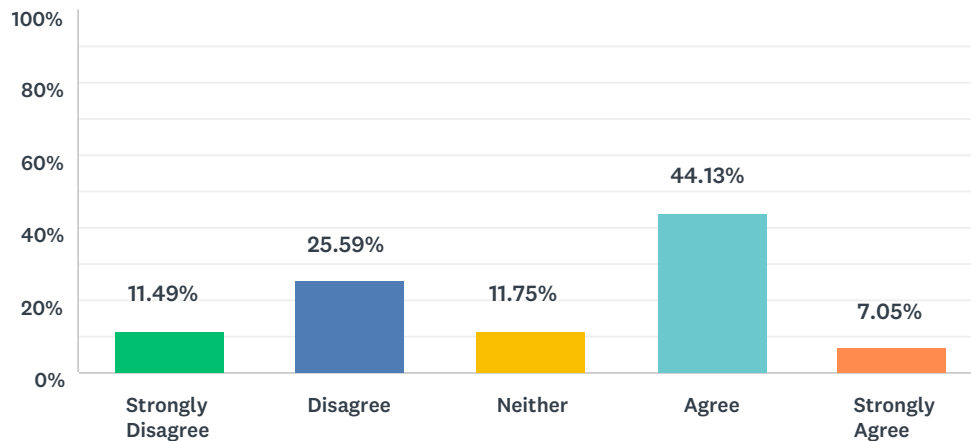
Q2 People support one another in this unit.

Answered: 387 Skipped: 1



Q3 We have enough staff to handle the workload.

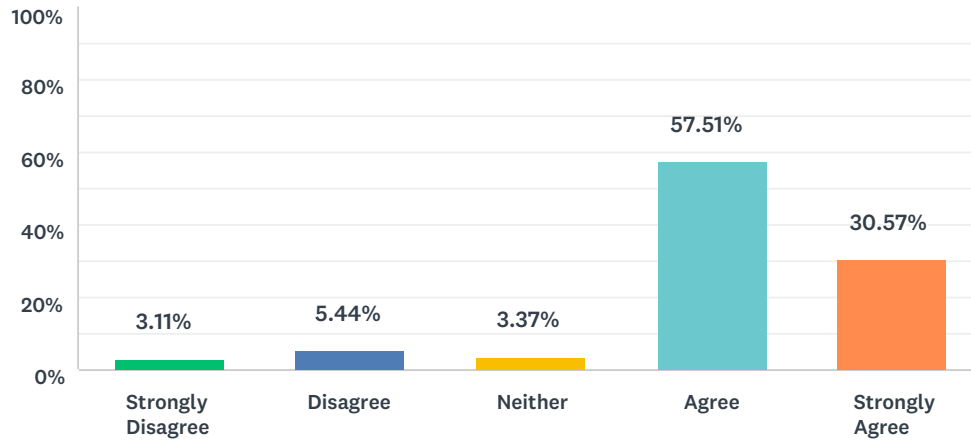
Answered: 383 Skipped: 5



Q4 When a lot of work needs to be done quickly, we work together as a team to get the work done.

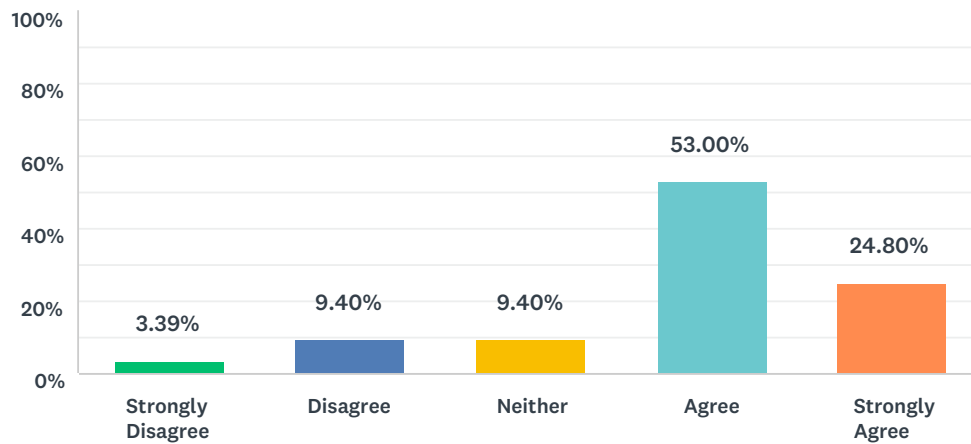
Answered: 386 Skipped: 2

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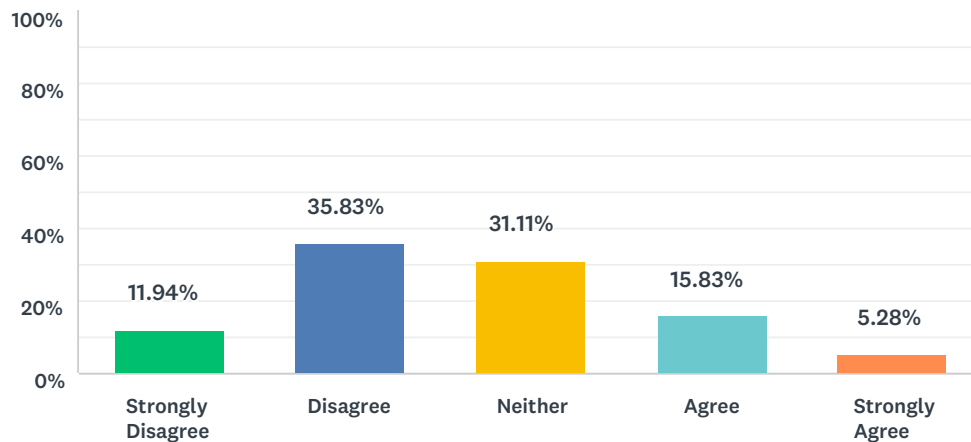
Q5 In this unit, people treat each other with respect.

Answered: 383 Skipped: 5



Q6 Staff in this unit work longer hours than is best for patient care.

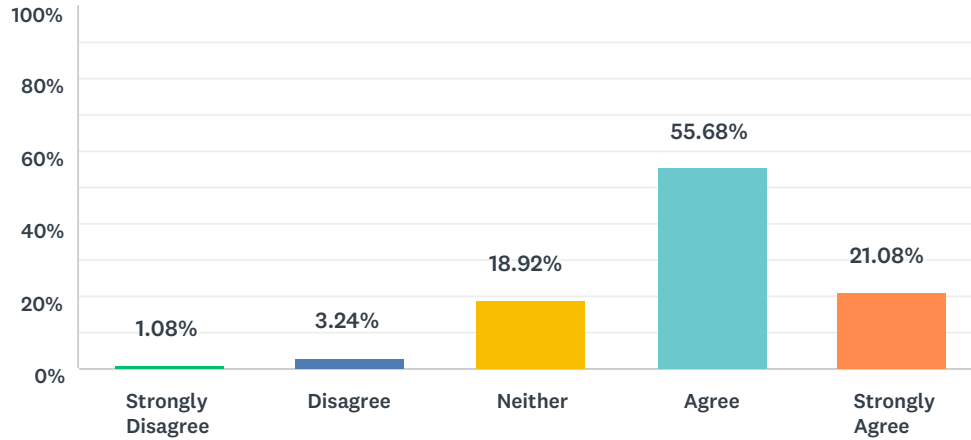
Answered: 360 Skipped: 28



Q7 We are actively doing things to improve patient safety.

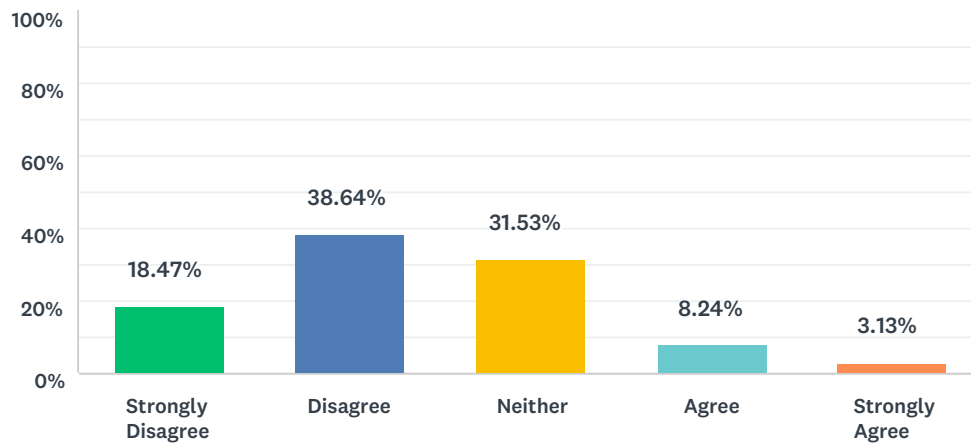
Hospital Survey on Patient Safety

Answered: 370 Skipped: 18



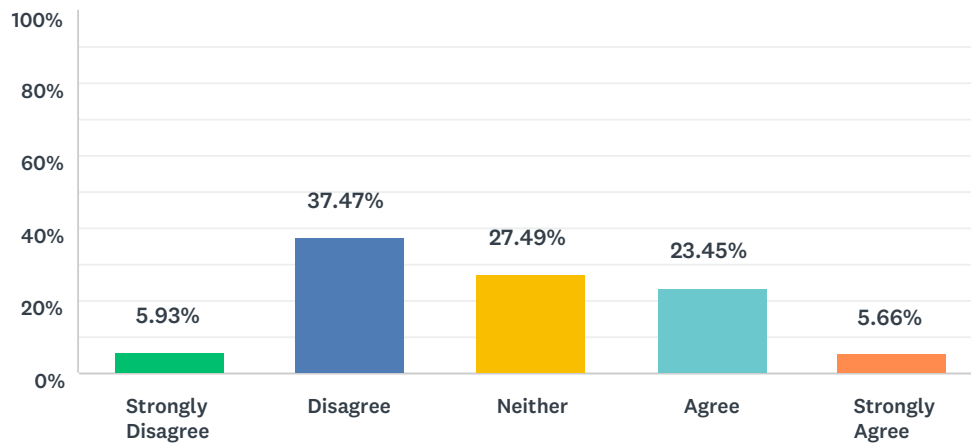
Q8 We use more agency/temporary staff than is best for patient care.

Answered: 352 Skipped: 36



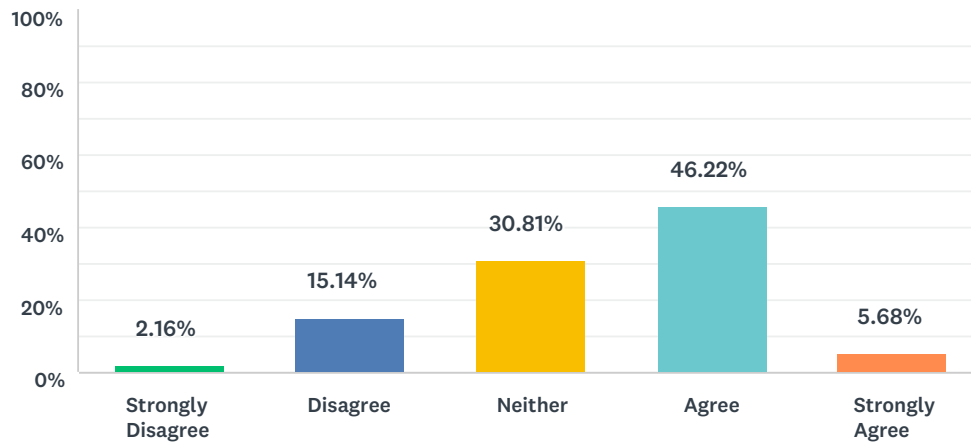
Q9 Staff feel like their mistakes are held against them.

Answered: 371 Skipped: 17



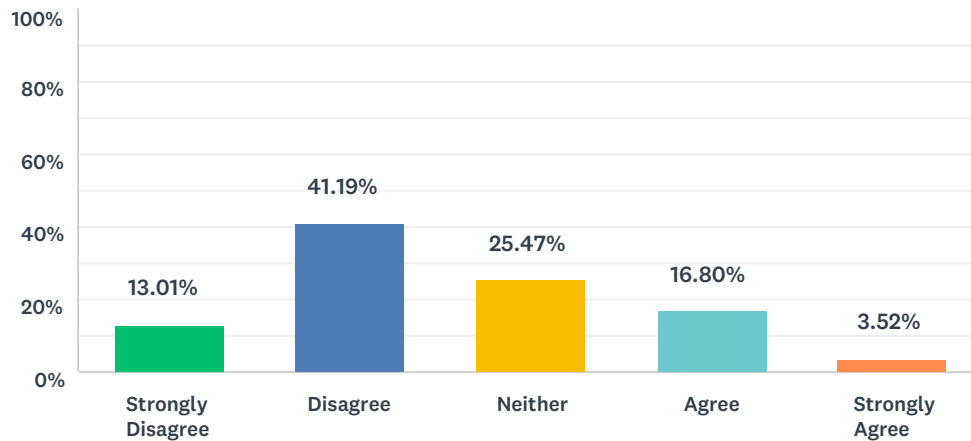
Q10 Mistakes have led to positive changes here.

Answered: 370 Skipped: 18



Q11 It is just by chance that more serious mistakes don't happen around here.

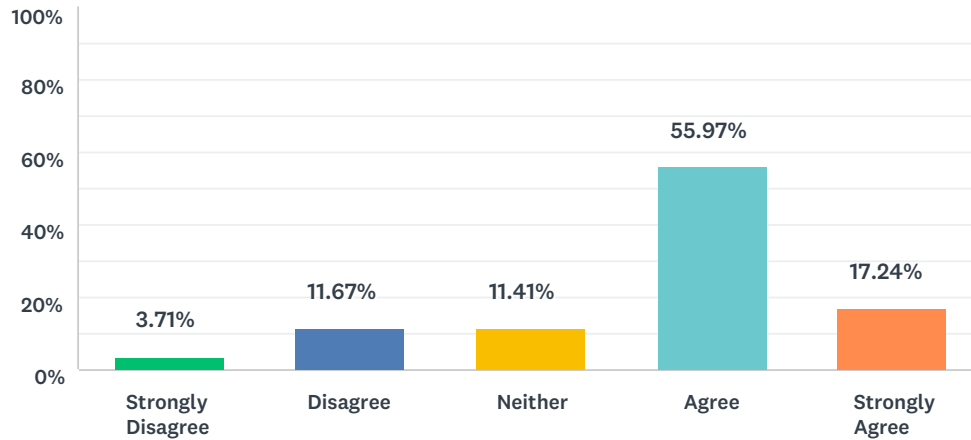
Answered: 369 Skipped: 19



Q12 When one area in this unit gets really busy, others help out.

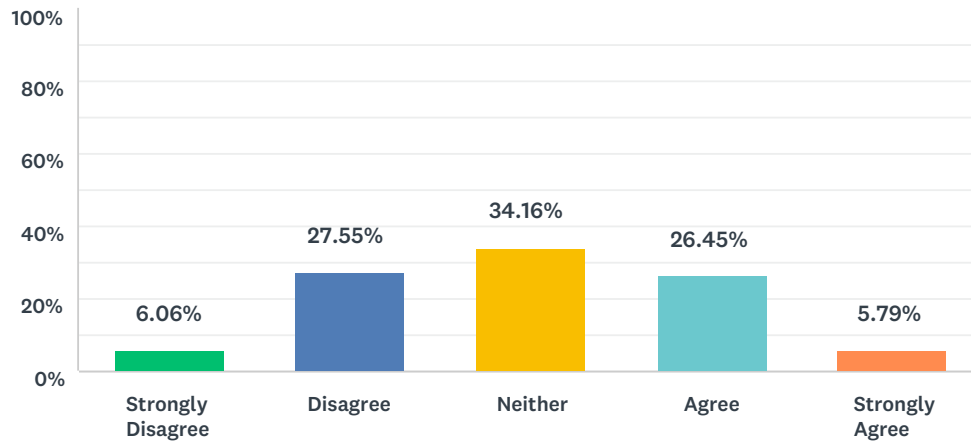
Answered: 377 Skipped: 11

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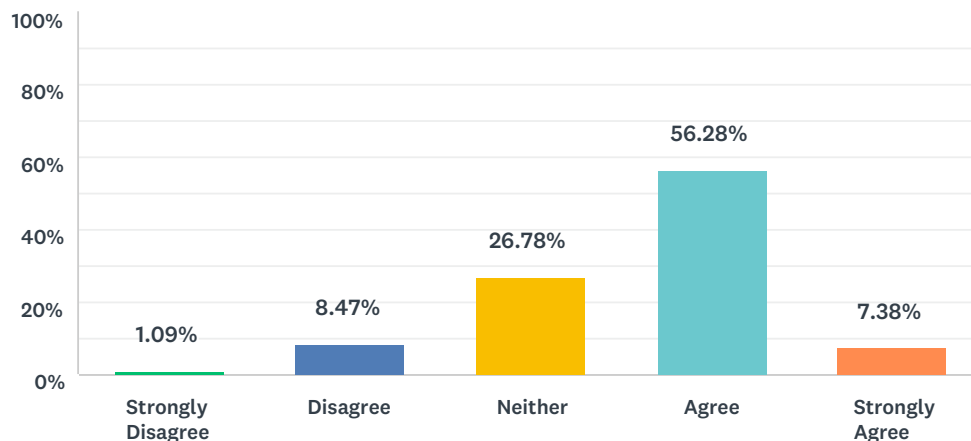
Q13 When an event is reported, it feels like the person is being written up, not the problem.

Answered: 363 Skipped: 25



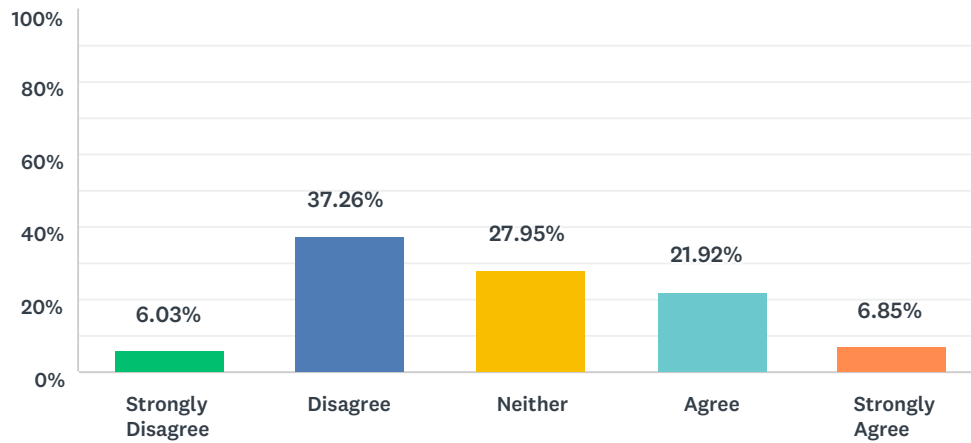
Q14 After we make changes to improve patient safety, we evaluate their effectiveness.

Answered: 366 Skipped: 22



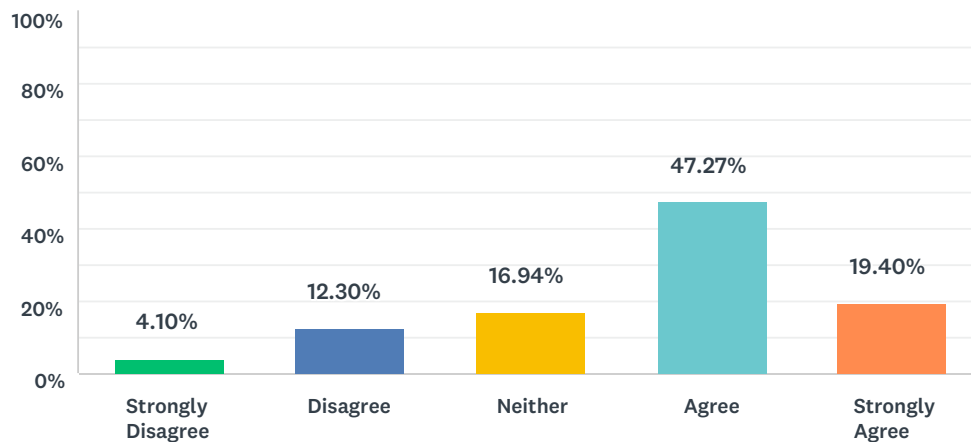
Q15 We work in "crisis mode" trying to do too much, too quickly.

Answered: 365 Skipped: 23



Q16 Patient safety is never sacrificed to get more work done.

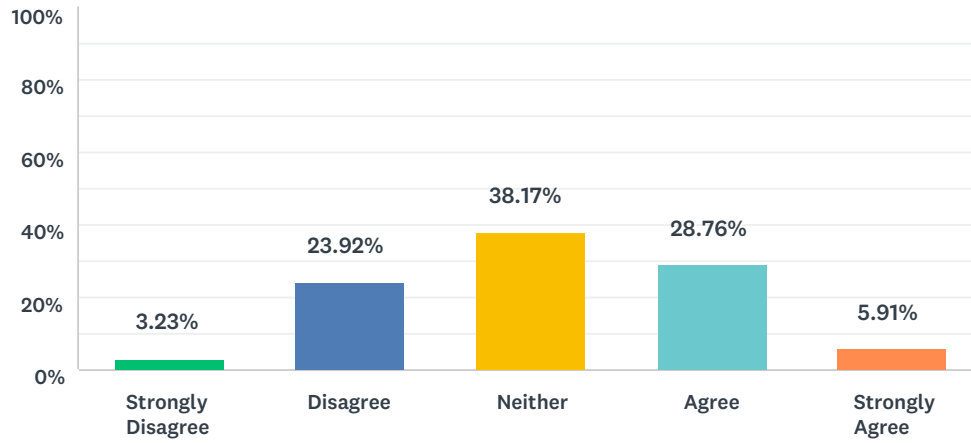
Answered: 366 Skipped: 22



Q17 Staff worry that mistakes they make are kept in their personnel file.

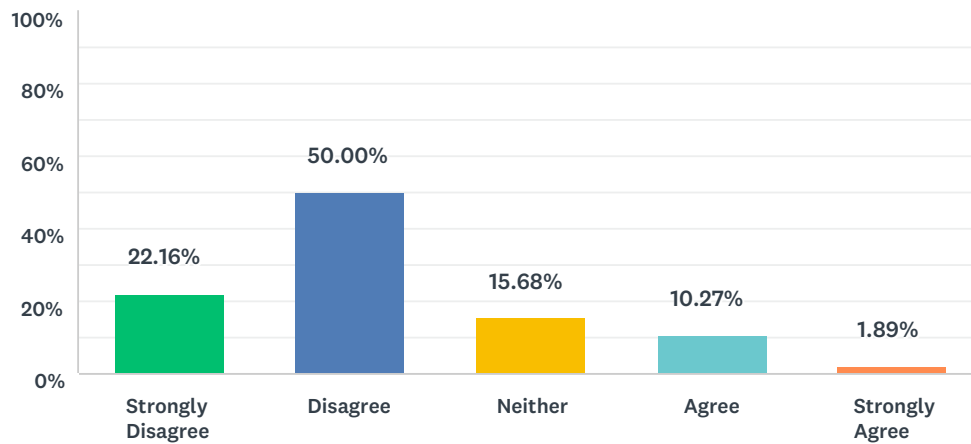
Answered: 372 Skipped: 16

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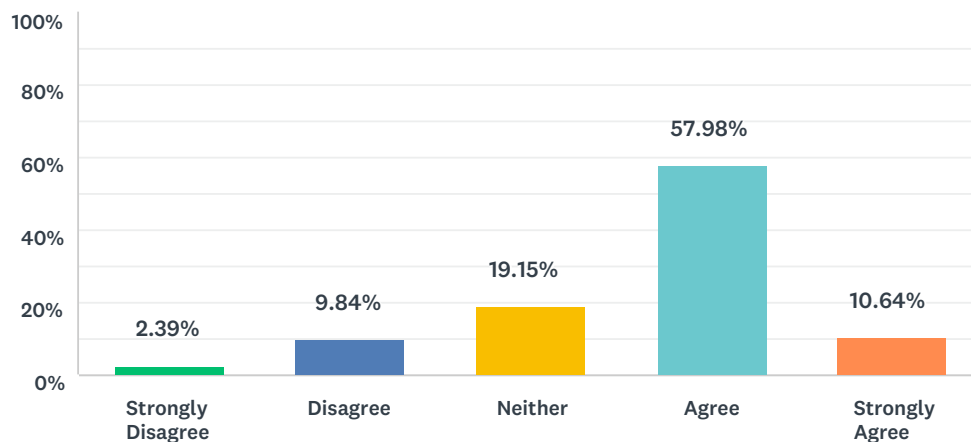
Q18 We have patient safety problems in this unit.

Answered: 370 Skipped: 18



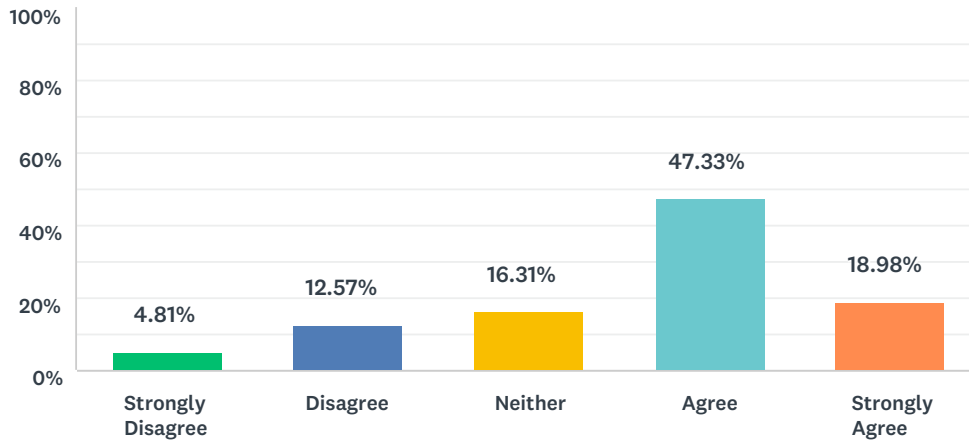
Q19 Our procedures and systems are good at preventing errors from happening.

Answered: 376 Skipped: 12



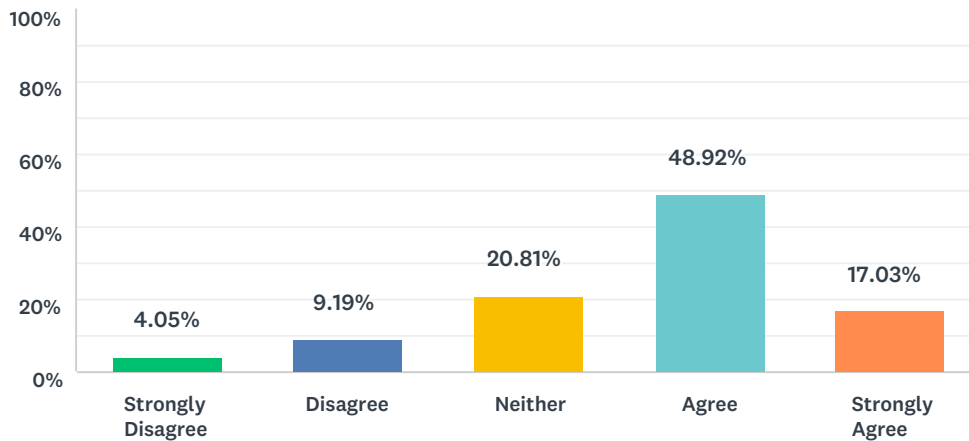
Q20 My supervisor/manager says a good word when he/she sees a job done according to established patient safety procedures.

Answered: 374 Skipped: 14



Q21 My supervisor/manager seriously considers staff suggestions for improving patient safety.

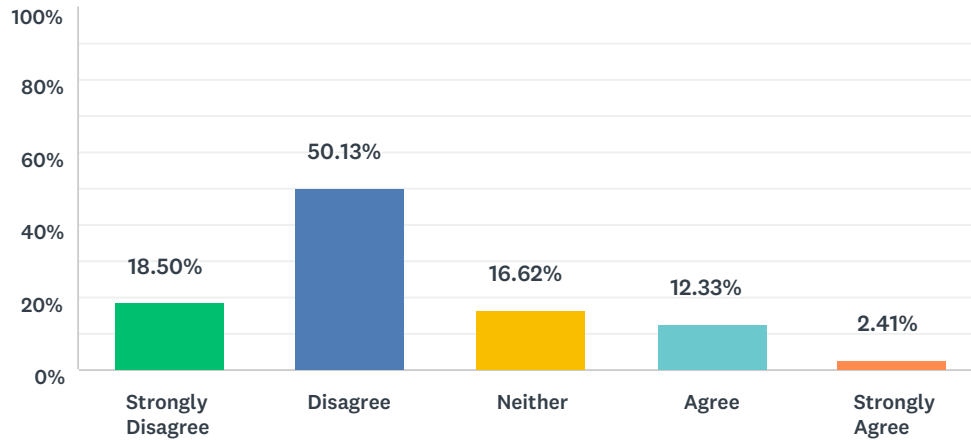
Answered: 370 Skipped: 18



Q22 Whenever pressure builds up, my supervisor/manager wants us to work faster, even if it means taking shortcuts.

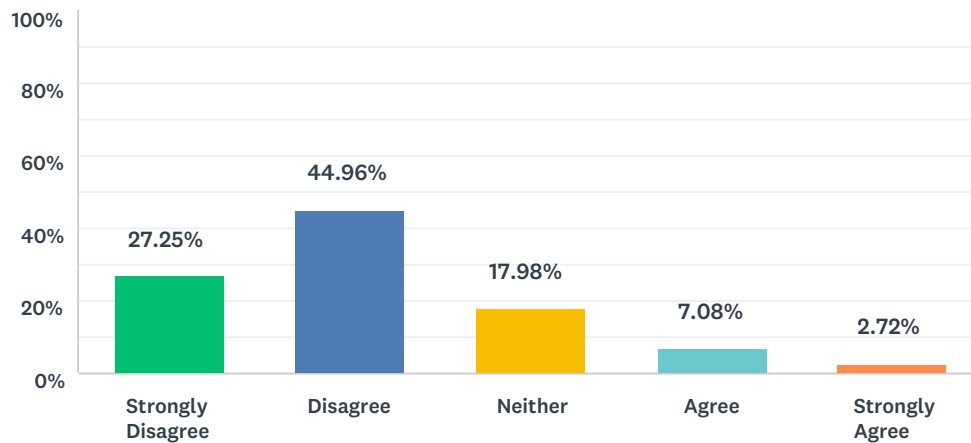
Answered: 373 Skipped: 15

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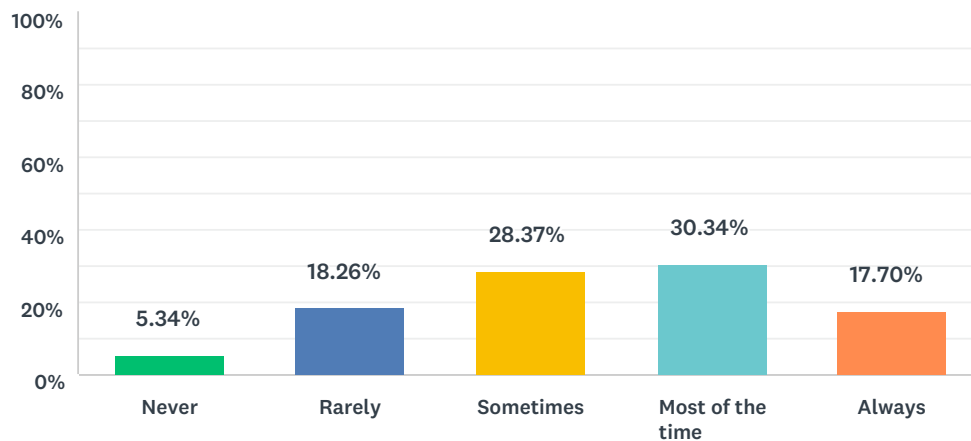
Q23 My supervisor/manager overlooks patient safety problems that happen over and over.

Answered: 367 Skipped: 21



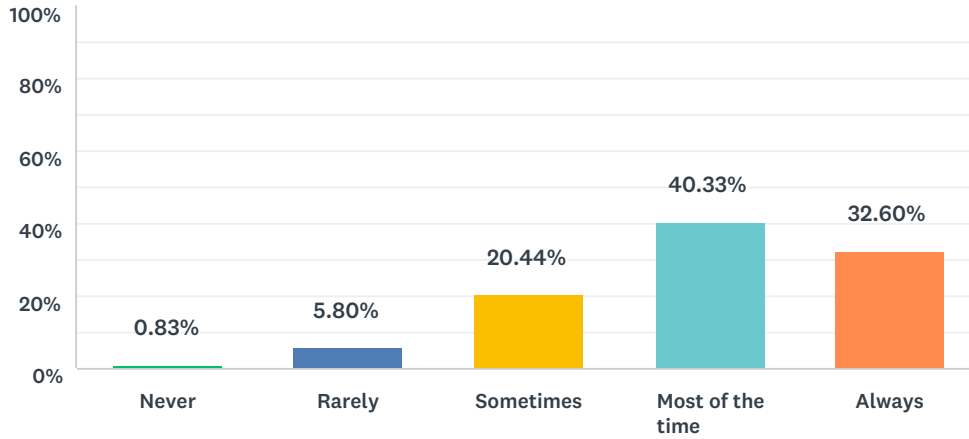
Q24 We are given feedback about changes put into place based on event reports.

Answered: 356 Skipped: 32



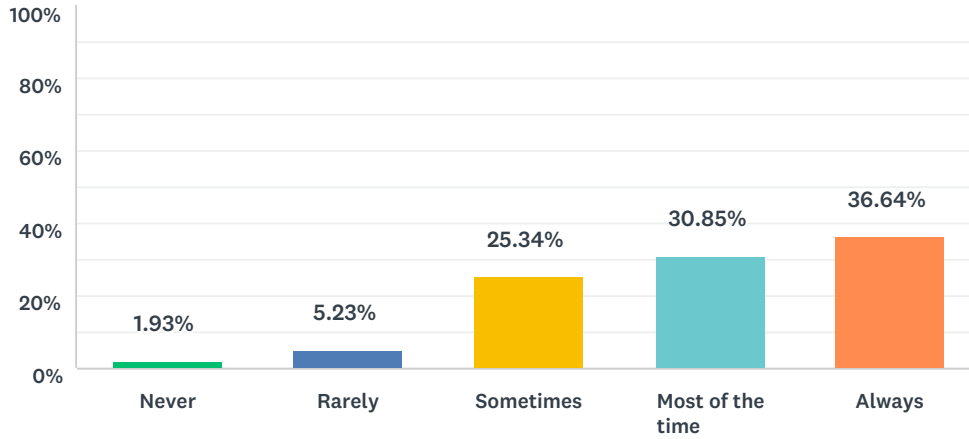
Q25 Staff will freely speak up if they see something that may negatively affect patient care.

Answered: 362 Skipped: 26



Q26 We are informed about errors that happen in this unit.

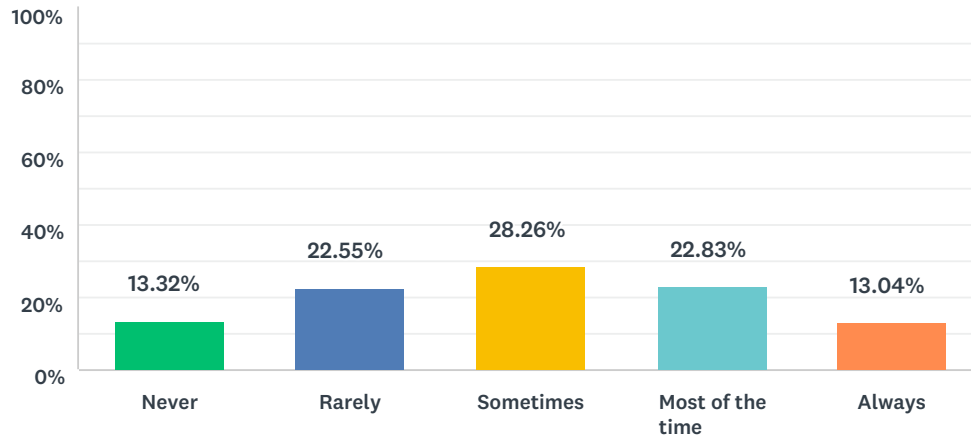
Answered: 363 Skipped: 25



Q27 Staff feel free to question the decisions or actions of those with more authority.

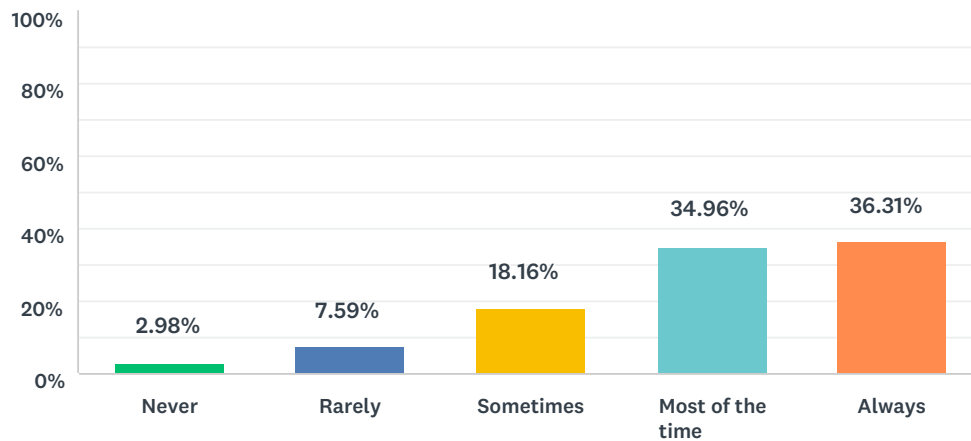
Answered: 368 Skipped: 20

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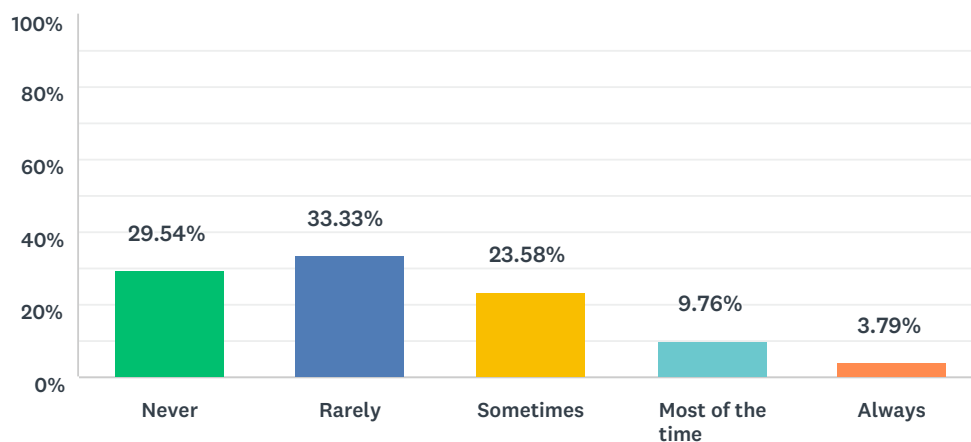
Q28 In this unit, we discuss ways to prevent errors from happening again.

Answered: 369 Skipped: 19



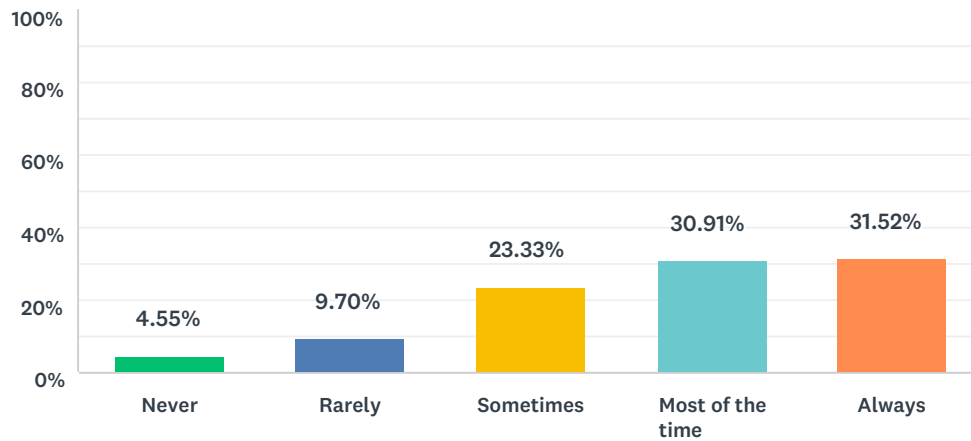
Q29 Staff are afraid to ask questions when something does not seem right.

Answered: 369 Skipped: 19



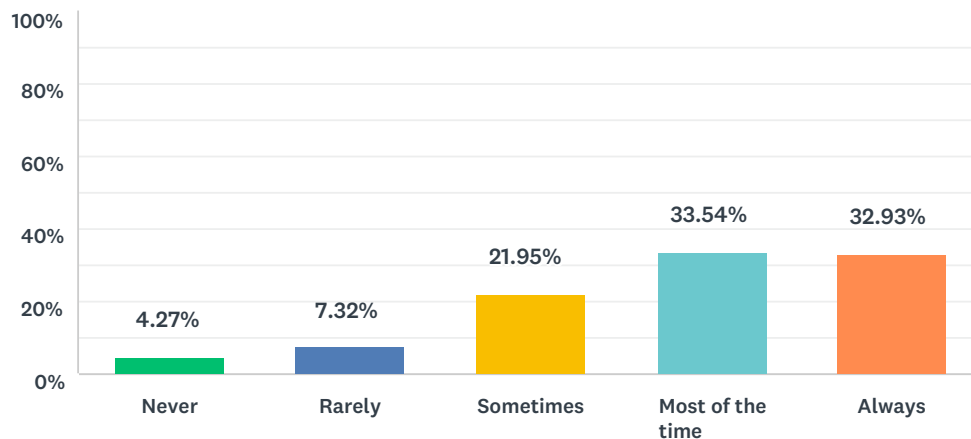
Q30 When a mistake is made, but is caught and corrected before affecting the patient, how often is this reported?

Answered: 330 Skipped: 58



Q31 When a mistake is made, but has no potential to harm the patient, how often is this reported?

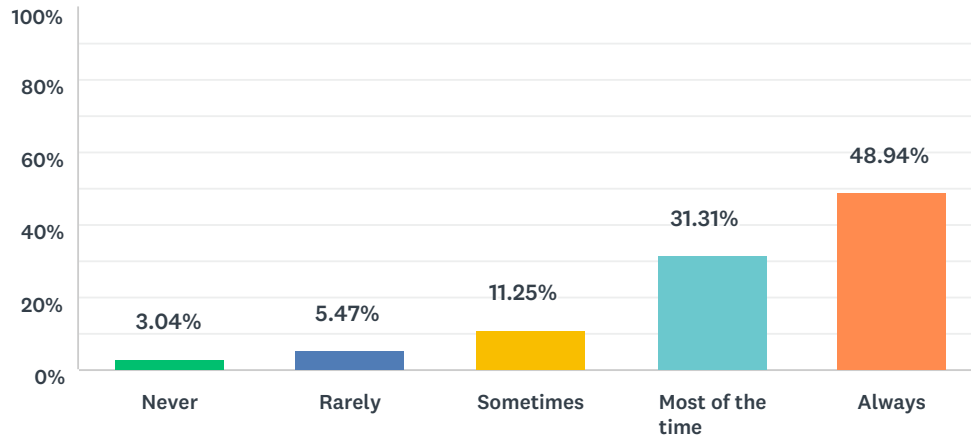
Answered: 328 Skipped: 60



Q32 When a mistake is made that could harm the patient, but does not, how often is this reported?

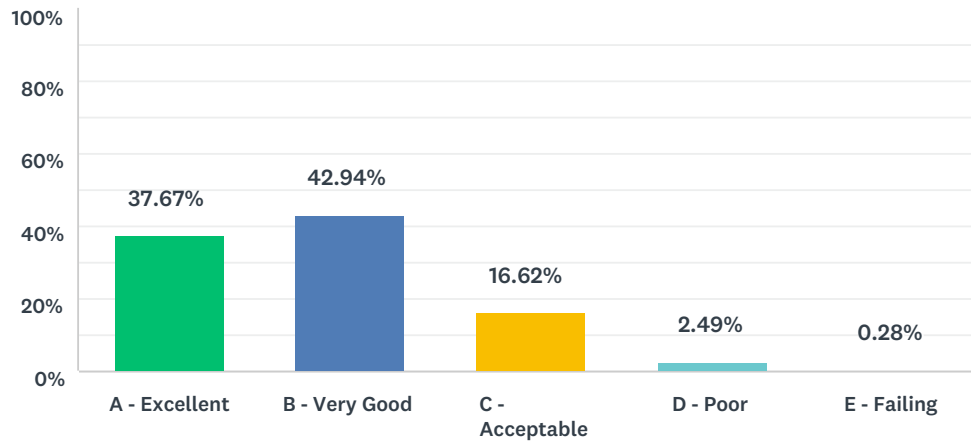
Answered: 329 Skipped: 59

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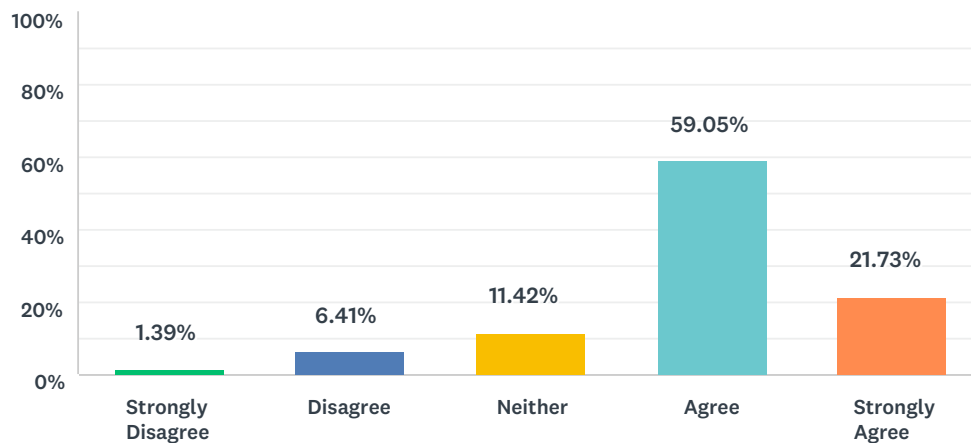
Q33 Please give your work area/unit in this hospital an overall grade on patient safety.

Answered: 361 Skipped: 27



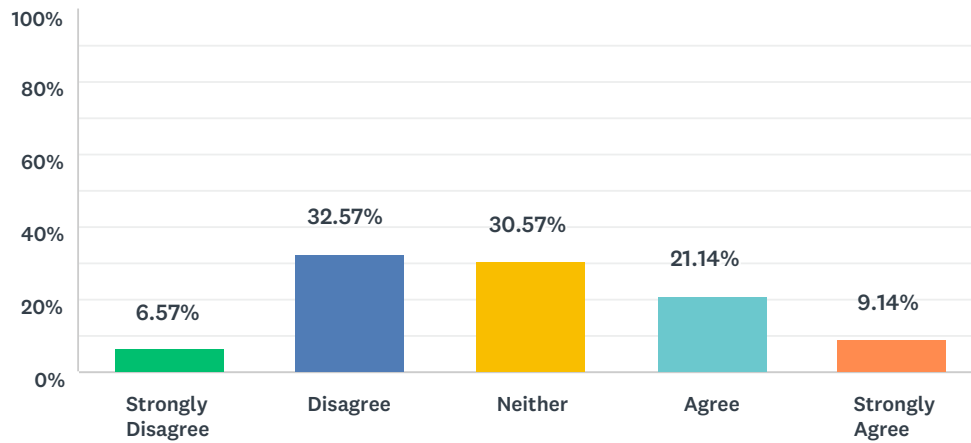
Q34 Hospital management provides a work climate that promotes patient safety.

Answered: 359 Skipped: 29



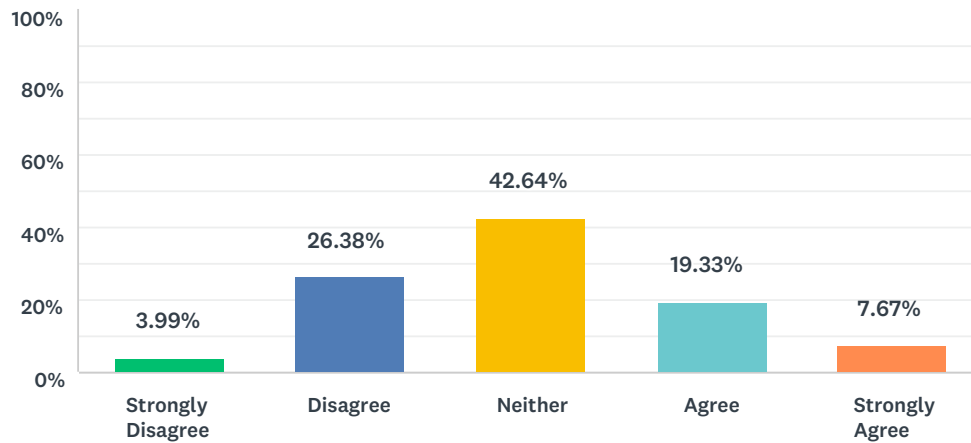
Q35 Hospital units do not coordinate well with each other.

Answered: 350 Skipped: 38



Q36 Things “fall between the cracks” when transferring patients from one unit to another.

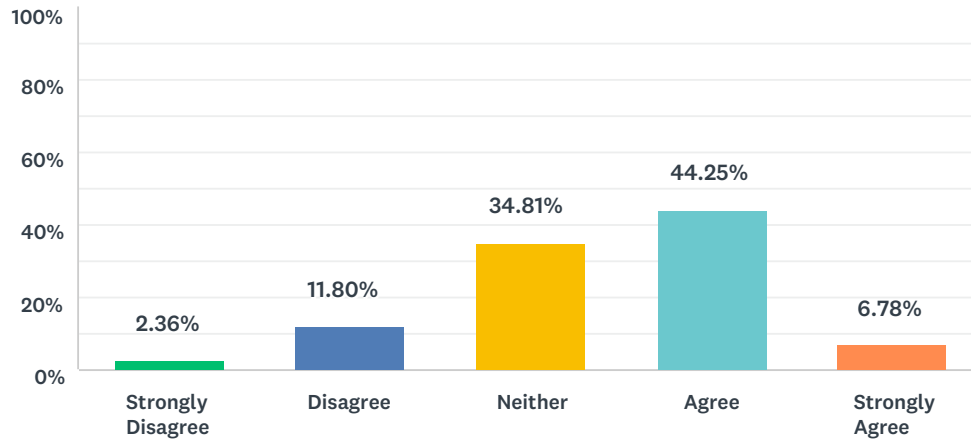
Answered: 326 Skipped: 62



Q37 There is good cooperation among hospital units that need to work together.

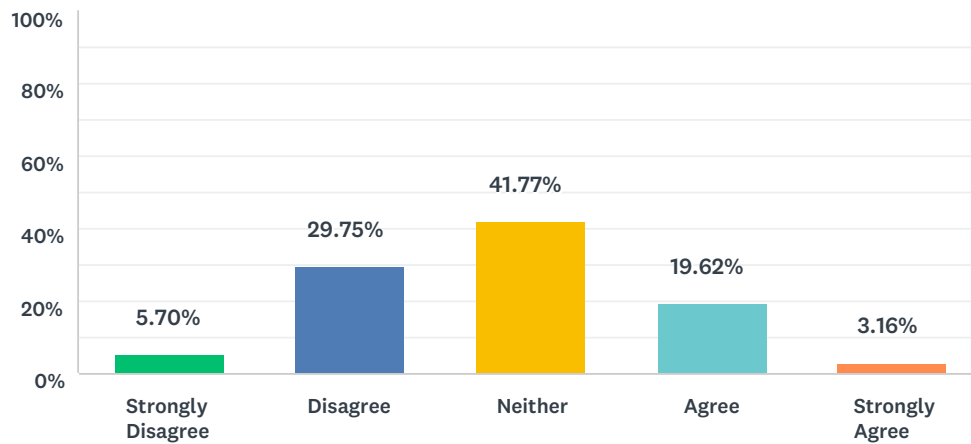
Answered: 339 Skipped: 49

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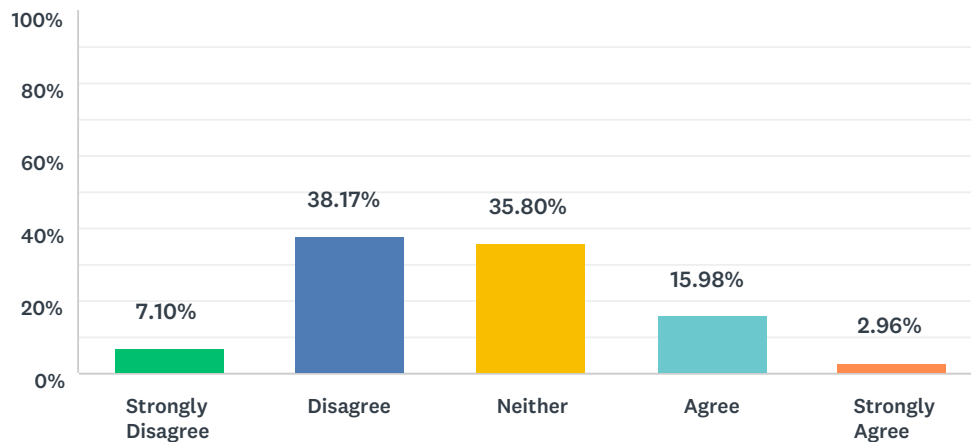
Q38 Important patient care information is often lost during shift changes.

Answered: 316 Skipped: 72



Q39 It is often unpleasant to work with staff from other hospital units.

Answered: 338 Skipped: 50

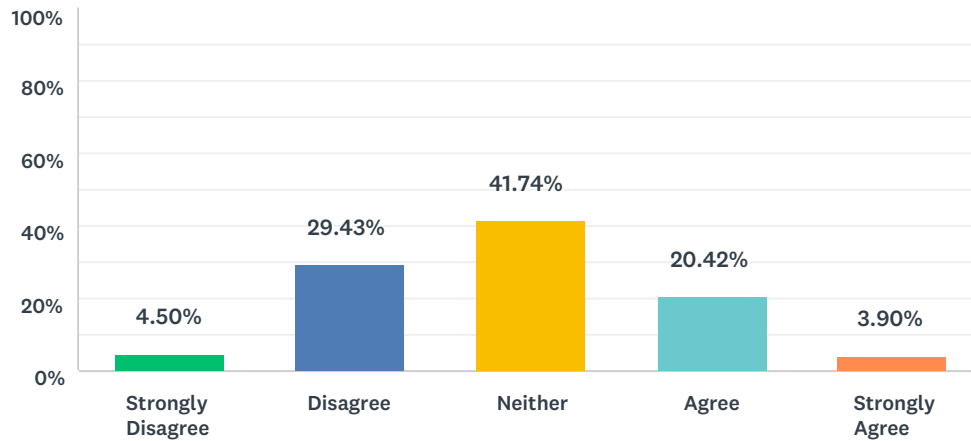


Q40 Problems often occur in the exchange of information across hospital

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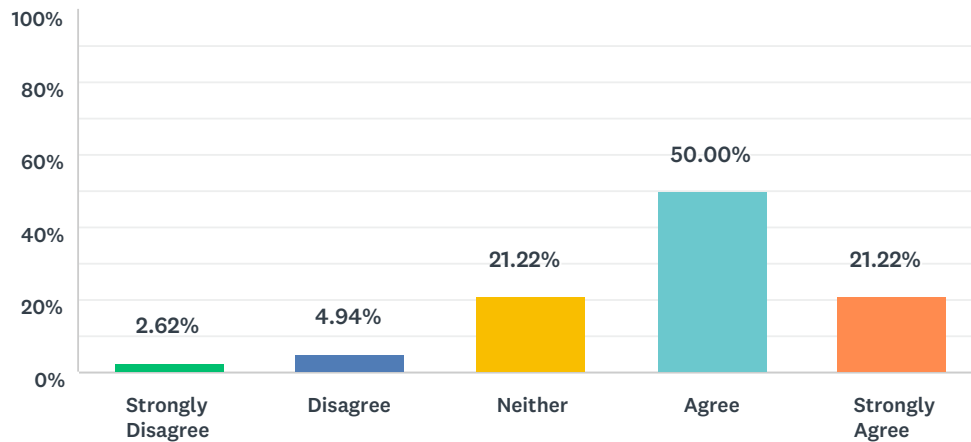
units.

Answered: 333 Skipped: 55



Q41 The actions of hospital management show that patient safety is a top priority.

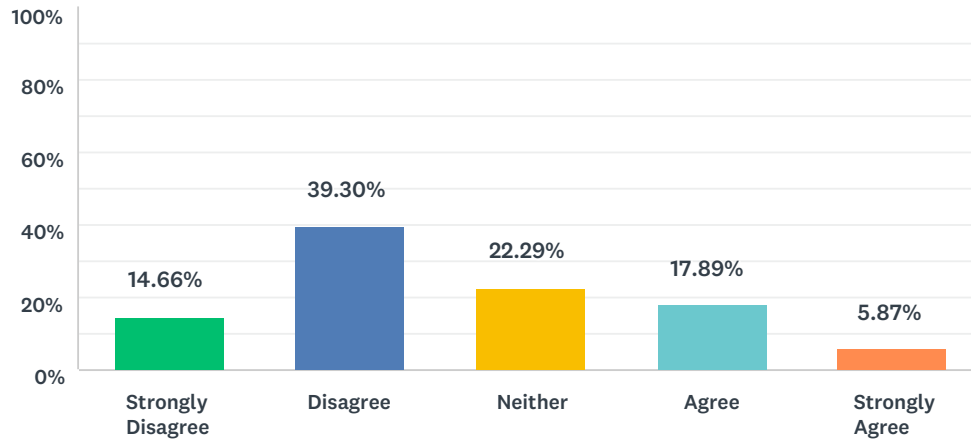
Answered: 344 Skipped: 44



Q42 Hospital management seems interested in patient safety only after an adverse event happens.

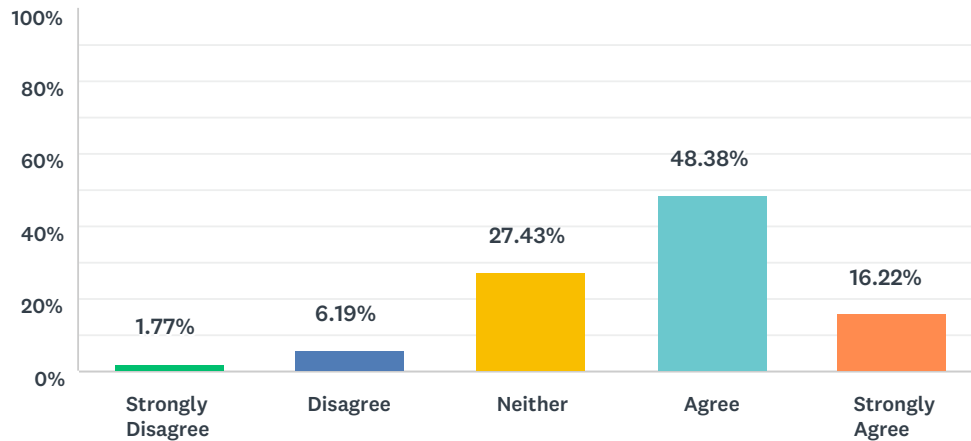
Answered: 341 Skipped: 47

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Q43 Hospital units work well together to provide the best care for patients.

Answered: 339 Skipped: 49



Q44 Shift changes are problematic for patients in this hospital.

Answered: 320 Skipped: 68

